

Terms and conditions for Return

1. Distributor agrees that all supplies are made strictly on firm sale basis and are subject to no returns with the following exceptions,

- (i) damaged books (books supplied in the damaged condition),
- (ii) revised editions,
- (iii) misprints (books with manufacturing defects),
- (iv) unsold books (in very exceptional cases, if agreed to by the Lead, in writing)

Notwithstanding anything contained in the Agreement, the returns against the damaged goods, unsold books, revised editions and misprints shall be subject to a maximum of 10% of gross sales invoiced.

2. Time-limit: The time limit for the above 4 categories of exceptions wherein returns will be accepted are as follows:

(i) books received in the damaged condition from the Lead's warehouse may be returned if they are reported to the Lead within 1 month from the date of invoice. However, the return for damaged books is not applicable for books sent via Distributor or Customer nominated transport Lead at the time of purchase.

(ii) old editions maybe returned.

(iii) misprints may be returned within 15 days order delivery from the date of invoice provided the title is current and is not out of print;

(iv) unsold books may be returned within twelve (12) months from the date of invoice.

(v) Condition of the books returned: Books received must be in the mint condition and in the condition in which they were supplied to the Distributor and/or Customer, i.e. in the form of book sets (it is clarified that no loose books shall be eligible for return), with the exception of damaged books as described above.

3. Shipment: Authorized returns must be shipped to the address indicated by Lead in writing. All charges, including packaging, shipment, freight etc. shall be at the Distributor's expense.